TERMS AND CONDITIONS OF THE WEBSITE www.parking-lotnisko.pl

1. These Terms define the general conditions for using the website parking-lotnisko.pl.

By using our services (PARKING LOTNISKO), including via the website, you automatically accept these Terms.

We reserve the right to introduce changes. If you do not agree with the Terms, please do not use the website, especially for online reservations.

2. The owner of Parking-Lotnisko and the website www.parking-lotnisko.pl is air HOTEL Sp. z o.o.,

Al. Krakowska 42, 02-284 Warsaw, NIP: 522-286-37-50, REGON: 141120060.

Contact: info@parking-lotnisko.pl, tel. +48 609 42 42 42.

§1 Prices

1. Prices are available on the website (PRICE LIST tab) and during reservation.

2. Prices are gross (VAT included).

3. Currency: Polish Zloty (PLN).

4. Prices include: vehicle parking and airport transfer (round trip).

5. The client may choose parking with transport, parking only, or transport only.

§2 Order execution

After arrival, the vehicle is registered and a parking card is issued.

After parking, the client is transported free of charge to the airport.

Upon return, the client must contact the parking lot to order transfer.

§3 Reservation cancellation

1. A reservation may be cancelled no later than 24 hours before its scheduled start date and time by contacting the Operator at info@parking-lotnisko.pl.

2. For reservations in the STANDARD PLUS and VIP tariffs, a cancellation made in accordance with section 1 entitles the client to a refund of the full parking fee paid.

3. For reservations in the STANDARD tariff, the parking fee is refundable only if an additional paid refund option was purchased when making the reservation. In that case, a cancellation made in accordance with section 1 entitles the client to a refund of the full parking fee paid.

4. For STANDARD tariff reservations without the option referred to in section 3, the parking fee is non-refundable regardless of the reason for cancellation.

5. Parking fees for a stay that is wholly or partly unused, including where the actual parking period is shorter than the reserved period, are non-refundable.

6. A cancellation reported after the reservation period has started is treated as non-use of the service and does not entitle the client to a refund of the fee paid.

§4 Complaints

Complaints regarding malfunction of the website must be submitted in writing

within 24 hours of entry to info@parking-lotnisko.pl.

§5 Personal data protection

air HOTEL Sp. z o.o. respects privacy and protects personal data.

Personal data includes name, address, email, and contact details.

Data may be used only within air HOTEL Sp. z o.o. and shared with Partners without further processing.

Data is processed in accordance with Polish data protection law.

For online payments, data is shared with PayU S.A.

Cookies

The website uses cookies and tracking technologies for statistical and functional purposes.

Users may manage cookie settings in their browsers.

Security

We take appropriate measures to protect personal data against unauthorized access.

Children

The website is not intended for persons under 16 years of age.

Consent

Using the website constitutes consent to these Terms.

Questions: info@parking-lotnisko.pl.

§6 Payment methods

Payment is made via PayU S.A. or in cash on arrival.

Parking fee is charged per each commenced 24-hour period.